



Ecclesfield Primary School

High Street

Ecclesfield

SHEFFIELD

S35 9UD

Tel: 0114 2467396

Fax: 0114 2570854

E-mail: enquiries@ecclesfield-pri.sheffield.sch.uk
Executive Head J. Eagleton BSc Hons PGCE NPQH

18th April 2024

[Change in Payment and Communication Systems](#)

Dear Parents and Carers,

Thank you to all parents and carers who have updated their contact records via the **sQuid** offer.

Our contract is coming to an end with both ParentMail and sQuid which is why we have procured ParentPay and SchoolComms to replace them.

We are confident that these new systems will be more user friendly and can both be accessed from the same free mobile phone app.

ParentPay has been selected because of the following benefits it offers:-

- ParentPay allows for more than one user per child. Therefore both parents will be able to set up their own login to access a child's account to make payments, give permission or to make bookings.
- Parents and carers are able to pay online using a debit/credit card or they can pay in cash at local PayPoint stores.
- Full payment histories and statements are available to view by a parent/carer securely online at any time.
- Parents and carers can choose to be alerted when their balances are low.
- ParentPay will offer a full booking system for Breakfast and After School Club. Payment will be made at time of booking by the user (credits will be added to the account for those who pay via childcare vouchers) and there will be full visibility of the account balance available at all times.

The next step will be for us to send out activation letters to allow each parent and carer to set up their account. This will take place within the next



two weeks which will allow plenty of time prior to the launch date.

At the end of this half term, any credits or debts existing on sQuid accounts (both in “school dinner money” and “trips and offers”) will be transferred to ParentPay for the launch date of 2nd June 2024.

Please do not hesitate to contact the school office staff if you have any questions at this time regarding these forthcoming changes.

Kind regards

Mrs Lilley
Senior Business Support Officer

