



Ecclesfield Primary School

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Updated Communication Systems

Dear Parents and Carers,

From Monday 25th November, our current communication system, ParentMail, will be replaced by a new system called SchoolComms. SchoolComms offers similar services to ParentMail, and it runs from an app (called School Gateway) through which ParentPay can also be accessed (via the Useful Links section), hence offering a one-stop shop for parents and carers.

Please download the School Gateway App, this is the logo. Using the app means that you will have all your information in one place. It also means that we can send you information via push messaging which is free of charge, unlike sending text messages. **When installing the app please say yes to "Allow Push Notifications"**. If you are unable to download the app, you can still access your messages via the website <https://login.schoolgateway.com/>



You will shortly receive an email giving full installation instructions.

In order for each parent/carer to receive communication from the new system (SchoolComms), email addresses and mobile telephone numbers for all users need to be up to date on our school system. If you wish to check that the information we have is correct then please contact the school office via email to enquiries@ecclesfield-pri.sheffield.sch.uk.

We will also be using Class Dojo more as a communication tool with parents and carers. This will help you to see events and updates in your child's class and across the school. If you do not have a Class Dojo login, please let your class teacher know and they can set you up with one.

Kind regards

Mrs Lilley

Senior Business Support Officer

