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29th January 2021

February Half Term Food Vouchers

Dear Parents and Carers

Sheffield City Council will be using the Edenred voucher system again to provide February half term food vouchers, as both schools and parents are familiar with the two-step process of downloading the vouchers, and Edenred give the parent a choice of several different supermarkets

Every FSM eligible child will receive a £20 voucher for February Half Term break. This is made up of £15 to cover food and £5 per child towards energy costs. All children who are currently eligible for FSM and registered for FSM up to 12th February will be eligible to benefit from this scheme. **Please note that this refers to children who are eligible for 'benefits-based' FSM and not UIFSM.**

Sheffield City Council aims to have the voucher letters posted out to parents today, Friday 29th January, this gives time for parents to raise any queries, and gives time before schools close for half term for office staff to support families if necessary.

They have produced a short 'How to...' video for parents that you can put on your school website/social media if you wish. The video has been updated since the Christmas version that we provided. The Video can be downloaded here:

<https://shared-assets.adobe.com/link/582448c9-58e4-481e-41ed-6dc5c5e8946d> (Please note you need to open this in Chrome browser to download)

You can also link directly to the video on Youtube - <https://youtu.be/n8B8y-PeF8U>



Parents will need to go to the following website to redeem their February half term vouchers - www.selectyourcompliment.co.uk/grocery this is the same link that has been used for the Christmas vouchers.

Parents should then enter their unique 16-digit eCode and select their chosen supermarket

1. The downloaded E-Gift Card/Voucher will arrive by email within 24 hours. If the parent can't find this, they should check their Junk/Spam folder
2. If a parent has ordered a physical gift card, they should allow 3-4 days for them to be sent out by post
3. Please note parents need to activate their code within 3 months or it will expire. Once they have claimed their voucher on the Edenred website the voucher will be valid for 12 months.

The FSM Voucher helpline will be available on 0114 2734567, option 4, option 3, and can offer help to parents experiencing difficulties with their e-Codes or with general FSM enquiries.

Kind regards

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